

**Subject: Warning Against Fraud Attacks**

Dear Value Customer,

This letter is to remind you regarding the emails or letters you may receive from unknown sources. Lately, we hear a lot about criminal fraud attacks targeting financial transactions. Such frauds pretend to act in the name of suppliers by imitating their email addresses, using similar domain names by changing 'o' letter with '0' or changing another letter with a similar one. After making some email communication also on technical matters, they ask to make payments to different bank accounts other than the official ones. They also request to change the company name in the financial transaction.

We would like to confirm to you that bank references on our printed invoices are the only references for valid payments of company's invoices. We would like to add that nobody in our company is authorized to send any written or verbal communication to our customers to provide them with different bank account or any new company name, address, banker name.

Please also disregard if you receive any e-mails from another contact person from our company. A fake email addresses may be created by imitating our domain name to send spam e-mails. The email addresses, contact numbers indicated in these e-mail are faulty. If you receive such an e-mail, please report it as spam and **do not open the attachment**.

We would like to inform you that our company's email addresses and phone/fax numbers are unchanged. The only valid domain is **@hispacold.es** and any different address should be disregarded. Our valid numbers are; **Tel: +34 954 677 480, Fax: +34 954 999 728**.

We would like to warn you to be aware of such fraud emails and to contact with us immediately in case you receive such requests like above.

Please do not hesitate to contact us for any further clarification and visit our website to verify the genuineness of this official letter at news section at **www.hispacold.es**

Best regards,

